

MEMORANDUM

TO: Authorized Motor Vehicle Dealers

FROM: **Aliyah Carter**
Supervisor, Dealer Licensing Unit

DATE: Jul 15, 2021

Subject: **Sold Notice Update**

Recently a memorandum was sent out to dealers that included misinformation on sold notice processing. This revised memorandum is being issued to give an update on changes that will be implemented in the near future addressing the ability for dealers to process sold notices.

- Dealers will be able to submit vehicle sold notices and requests for registration credits for dealership owned vehicles starting on 7/22 by signing into their AZ MVD Now Org accounts.
- Dealers will be able to submit sold notices on behalf of their customers in the near future. This capability is currently scheduled for 8/12/21.

For the latter of these two updates we would like to reiterate the benefit of assisting your customers in establishing their AZ MVD Now accounts to process their sold notices. It is a great way to give an added layer of customer service and to familiarize yourselves with the website as well. Helpful links on common processes in AZ MVD Now can be found here:

[AZ MVD Now Helpful Links](#)

If you have any questions, please contact Dealer Licensing at mvdlu@azdot.gov

Thank you for your cooperation.